



2024 PACIFIC FAIR MAGIC MILLIONS POLO & SHOWJUMPING

FAQs

GENERAL

When does the event start and finish?

General Admission gates open from **8.00am**, with Showjumping commencing at 8.15am.

Pacific Fair Pavilion opens from **10.00am**, however, guests are welcome to arrive early to watch the Showjumping competition commence, however entry into the Pacific Fair Pavilion is from 10.00am.

Pacific Fair Fashions on the Field registration opens from 11.00am, with winners announced at approx. 2.30pm.

The Showjumping competition includes three classes, a Junior and Senior Class competition, plus a new class for 2024, the Queensland Off-The-Track Cup, open to all off-the-track thoroughbreds and their riders who are broadly involved in the thoroughbred industry.

The Off-The-Track Cup commences at 8.15am, with the Junior Class from 9.45am, followed by the Senior Teams commencing at approx 11.30am

Polo games will take place between 2.45pm – 5.00pm with the day's activities concluding at 5.30pm.

The Ticketek ticketing booth will be open for GA ticket sales from 8am.

**times may be subject to change*

Where is the event located?

Pacific Fair Magic Millions Polo is located at Doug Jennings Park, Seaworld Drive, Main Beach.

Is there a dress code?

There is no formal dress code but our stylist recommends; "For the ladies flowing dresses and wedges or sandals (heels are best left at home) and a summer hat or statement accessory can be an excellent way to finish off an outfit. For the gents a tailored shirt matched with dress shorts or

chinos, together with loafers or boat shoes achieves a polished yet casual look for the day. Sunglasses are a must-have addition on the sunny Gold Coast!”

Any offensive or hateful clothing will not be permitted at the event.

Do you provide pass-outs?

Yes. Pass-outs are permitted at Pacific Fair Magic Millions Polo & Showjumping, however you must ensure you have your ticket scanned out at the gate to re-enter. Failure to do so will result in you not being able to re-enter the grounds.

Are my children able to attend?

Pacific Fair Magic Millions Polo & Showjumping is a family friendly event. Children under 18 years of age must be accompanied by a parent and/or adult guardian.

What medical facilities are available?

There will be medical facilities available on site. Their tent will be located behind the main stage on the General Admission side of the field (western side).

Is there wheelchair/accessibility access available?

The event grounds are wheelchair accessible however, please keep in mind that Pacific Fair Magic Millions Polo & Showjumping is located in a public park so the terrain can be uneven. There are accessible facilities located on both sides of the field.

Can I bring my own furniture?

General Admission ticket holders are welcome to bring a fold-out chair or picnic rug if they wish, however, the event does provide scattered seating (shaded and non-shaded) within the precinct and is available on a first-come first-serve basis. All other ticket holders are unable to bring any furniture with them.

Small handheld personal umbrellas are permitted to be brought into the grounds to assist with sun protection and shelter.

For a full list of what is and isn't permitted at the event please visit the event [Terms and Conditions](#) on the website.

Can I bring my own food and drinks?

For General Admission ticket holders; food and beverages can be purchased from food truck outlets and bars on the day. Please note that General Admission Holders are also able to pack a picnic and bring this with you, however you are unable to bring your own beverages (hard or soft) into the event with the exception of sealed bottled water.

For the VIP Marquee, Pacific Fair Pavilion pass holders and Corporate Marquee ticket holders; your ticket includes a food and beverage package offering.

Will there be EFTPOS facilities?

The 2024 Pacific Fair Magic Millions Polo & Showjumping is a **CASHLESS** event. This means in order to purchase food and drinks on the day, you will need to carry a debit/credit card that you can either tap and go or use a chip to insert for payment.

Please note: there are no ATM facilities on site.

Is there shade available?

The event provides a large number of furniture under umbrellas including a large shade structure in the General Admission section. We cannot guarantee everyone on the grounds will have access to shade so please ensure you pack sunscreen, wear a wide brimmed hat and sunglasses and be prepared. Personal small handheld umbrellas are also permitted into the grounds to assist with shelter/shade and protection.

What other activities are there on site?

The 2024 Pacific Fair Magic Millions Polo & Showjumping includes a Kids Club; a FREE activity area consisting of pony rides, face painting, petting zoo, juggling acts and a magician.

Sea FM will be at the event with live-crosses throughout the day.

TICKETING

General Admission and **Pacific Fair Pavilion** ticket holders receive an electronic ticket upon completion of your purchase online through Ticketek. You simply need to have your Ezy-ticket displayed on your phone, or printed to be scanned to gain entry on the day. At the entrance gates you will make your way into the venue via a security check and receive your event entry wristband.

Can I purchase tickets at the gate?

YES! General Admission tickets and Pacific Fair Pavilion tickets are available at the gate on the day should the event not be sold out prior. It is advised however, to buy online so you don't miss out as well as to avoid the queues on the day!

I am no longer able to attend, can I refund my tickets?

Unfortunately ticket refunds are not available. However, you are welcome to notify the Pacific Fair Magic Millions Polo & Showjumping office if you wish to gift the ticket to a family member or friend.

GETTING THERE

Is there a bus to the event?

A courtesy return coach transfer service will be looping from The Star Gold Coast and the Surfers Paradise Transit/Bus Terminal (Beach Road) to Doug Jennings Park for patrons to use for their

convenience. The drop-off point is adjacent to Doug Jennings Park with a short walk to the event entrance gates.

Both services will commence from 8.30am and loop through until the last service departing at 6.00pm from Doug Jennings Park returning patrons to The Star Gold Coast and the Surfers Paradise Transit/Bus Terminal.

Can a driver drop me off at the event?

There is a drop-off location at the Pacific Fair Magic Millions Polo & Showjumping for ease of traffic movement and to avoid traffic congestion on Seaworld Drive.

Please allow extra time to arrive as the roads to Doug Jennings Park from Main Beach can get very congested.

Can I drive myself?

Very limited free parking is available adjacent to Doug Jennings Park in The Spit carpark on Seaworld Drive. We strongly suggest taking advantage of the courtesy coach running from The Star Gold Coast, alternatively, arrange private transfer, public transport or carpooling. **There is no public parking available within the confines of Doug Jennings Park.**

Please allow extra time to arrive as the roads to Doug Jennings Park can get very congested.

Keep an eye on the [Magic Millions Polo & Showjumping](#) website for further event details as they become available.

If you have any further questions, email the Magic Millions Polo & Showjumping Office on info@magicmillions.com.au